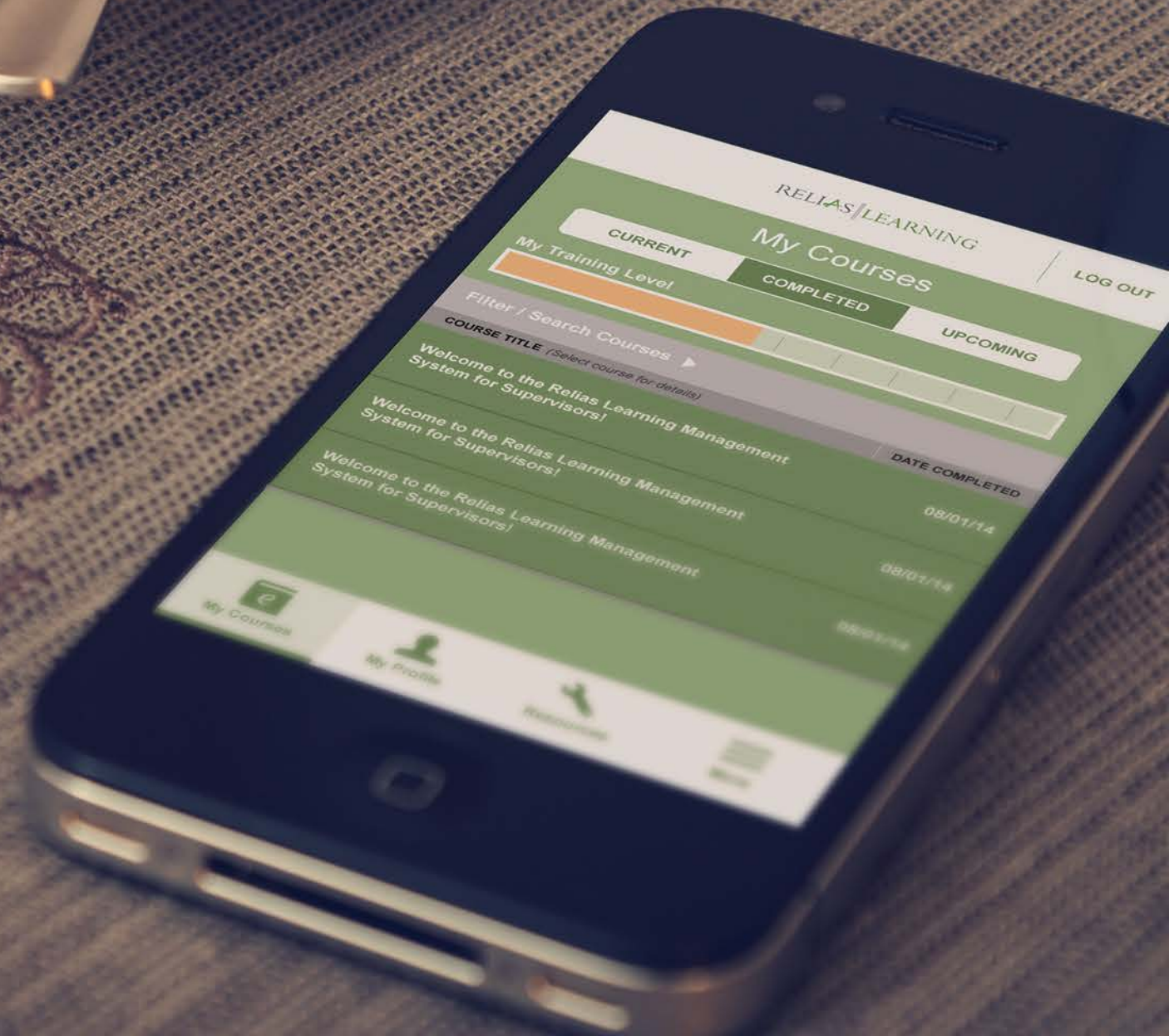


# Relias Learning UX Design Activity

## Relias Learning Mobile App / Responsive Learning Portal

User access to current, past, and future learning material everywhere, anytime, and right in their hands.



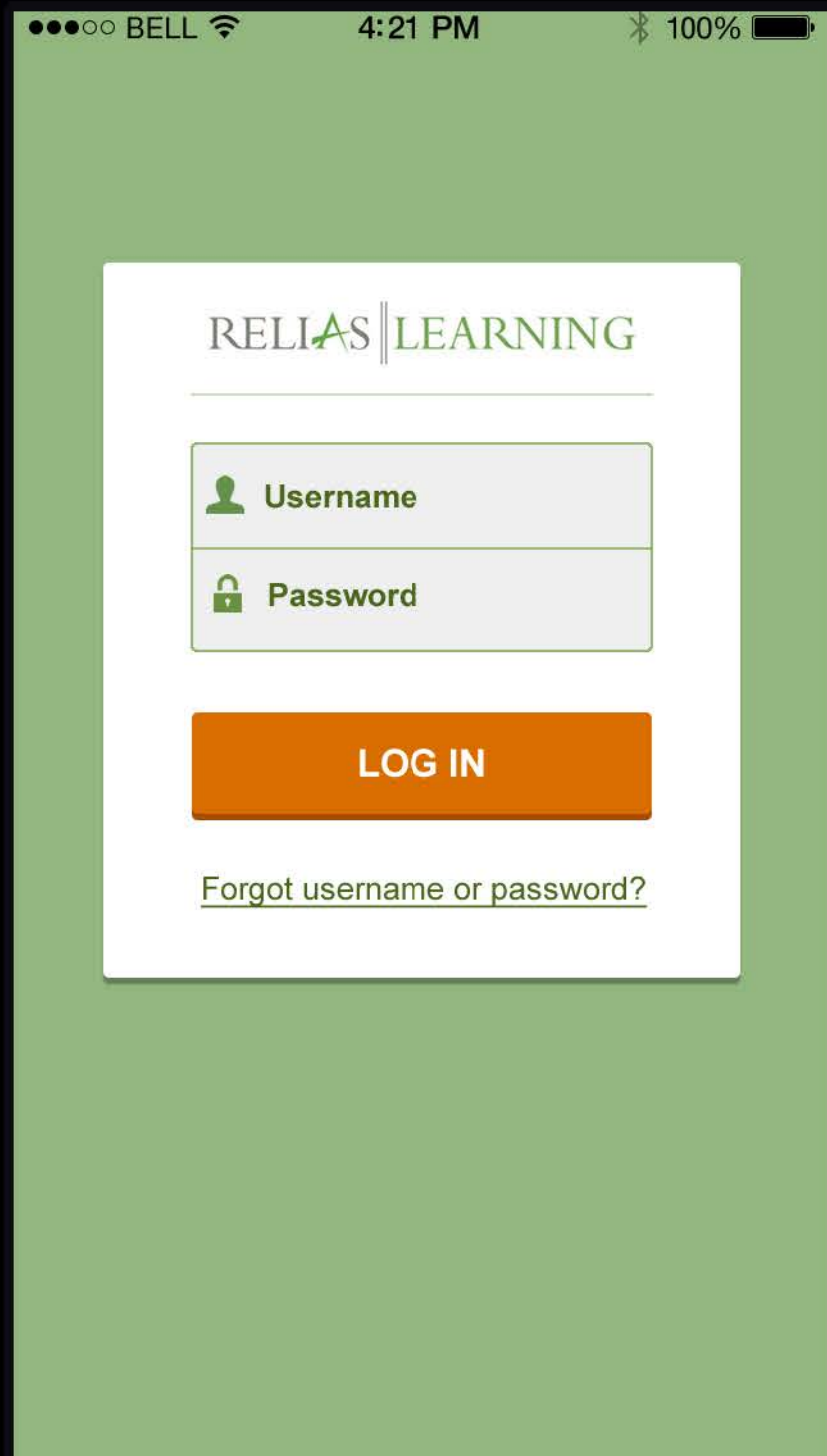
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UX Designer

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# Design Considerations



- 1 All Use cases were addressed in these designs.
- 2 Flat design approach was by choice.
- 3 Relias brand colors and Arial font from the existing website were used in this design.
- 4 This is a responsive approach to the existing website.
  - Offering all content and features of the full site optimized for mobile.
  - Easily translates into a mobile app.
- 5 Focus on design is to represent the interface's
  - Structure
  - Content
  - Functionality
  - Information Hierarchy
- 6 Visual Design is not a major focus. Other visual design areas to explore are
  - Structure
  - Content
  - Functionality
  - Information Hierarchy
  - Skeuomorphic design elements (gradients, shadows, and depth)
  - Typography (another font than Arial if flat design is chosen)

# 1.0 App Login Screen

RELIAS LEARNING

1 Username

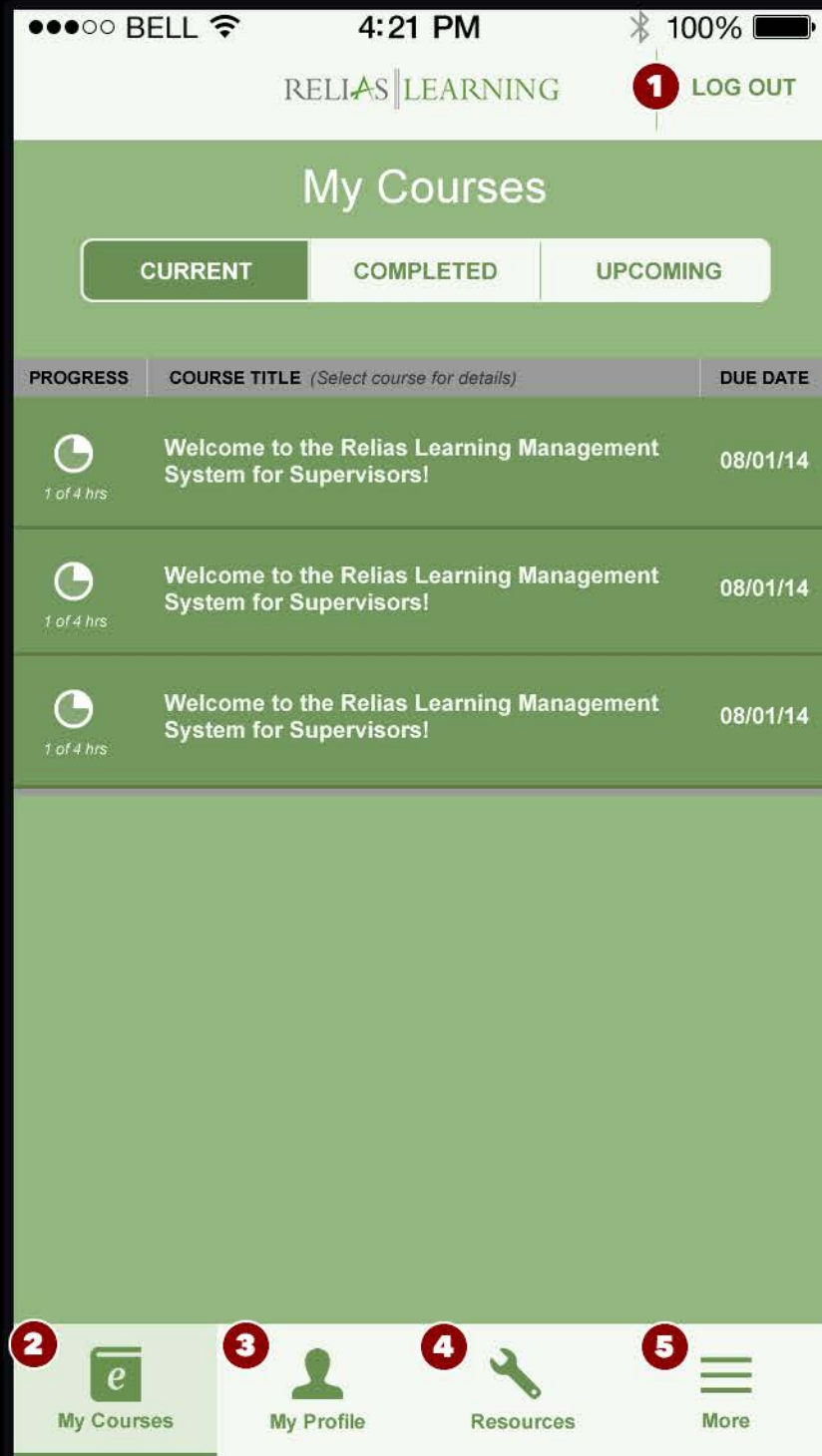
2 Password

3 LOG IN

4 [Forgot username or password?](#)

- 1 **"Username" Field:** User can log into the app using the same username as accessing LMS.
- 2 **"Password" Field:** User can log into the app using the same password as accessing LMS.
- 3 **"Log In" Button:** Action button to validate credentials.
- 4 **"Forgot username or password" Link:** progresses user through username recovery and password reset experience.

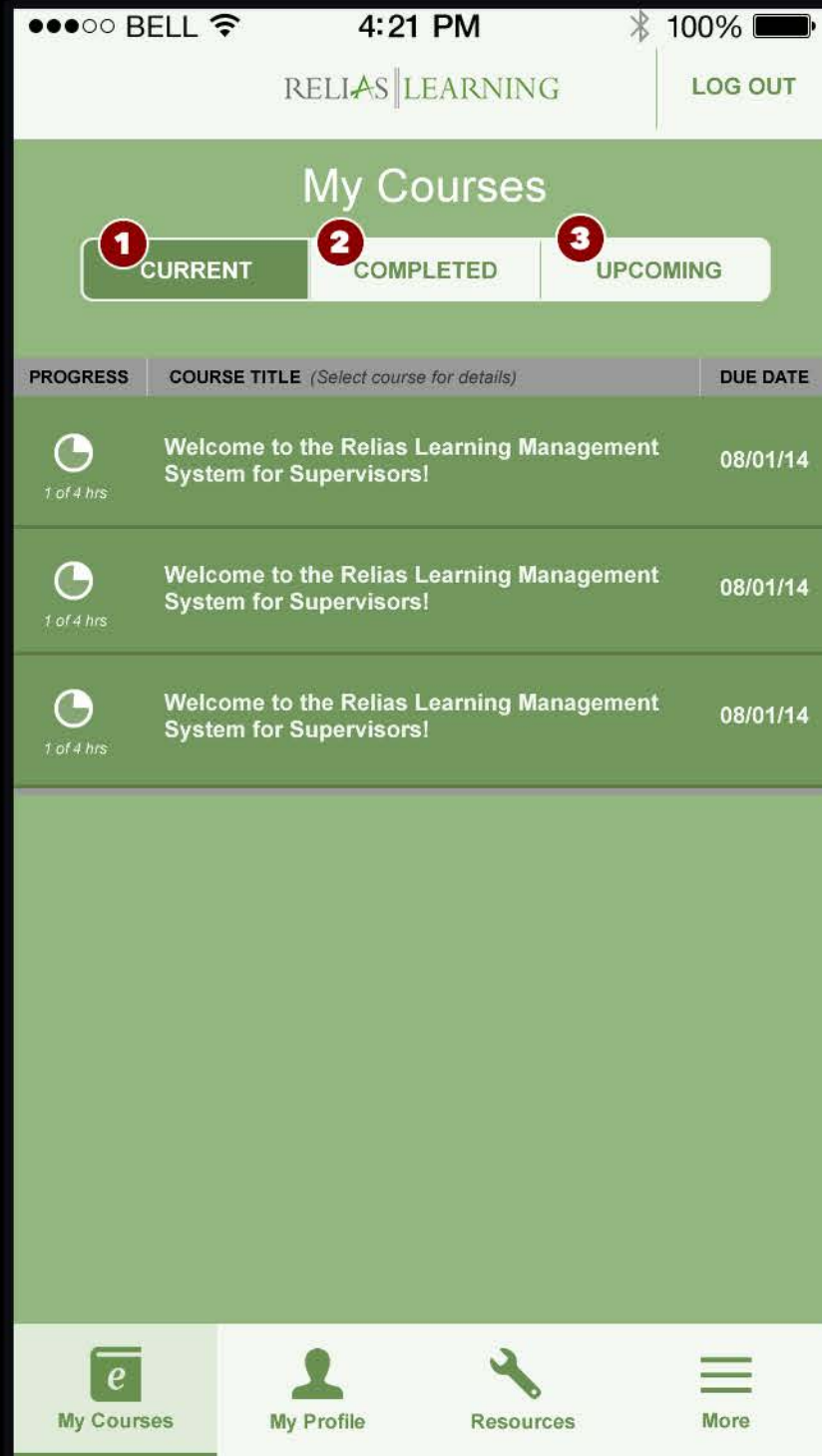
# 2.0 Global Navigation



- 1 "Log Out" Link:** Progresses user through logout experience.
- 2 "My Courses" Tab :** Current state of global navigation element. Progresses user to "2.1 My Courses" page which displays all courses that the user is currently enrolled and other interactions associated with those courses.
- 3 "My Profile" Tab:** Global navigation element that progresses user to "2.2 My Profile" page. Displays all courses that the user has completed and other interactions associated with those courses.
- 4 "Resources" Tab:** Global navigation element that progresses user to Resources page. Displays all resources for user as shown on current site.
- 5 "More" Tab:** Global navigation element that reveals additional auxiliary navigation elements: Relias Connect, Help, and News.



## 2.1 My Courses Sub Navigation



- 1 "Current" Courses Tab:** Current state of My Courses sub navigation. Progresses user to "2.1.1 Current Courses" page which displays all courses that the user is currently enrolled and other interactions associated with those courses.
- 2 "Completed" Courses Tab:** My Courses sub navigation that progresses user to "2.1.2 Completed Courses" page. Displays all courses that the user has completed and other interactions associated with those courses.
- 3 "Upcoming" Courses Tab:** My Courses sub navigation that progresses user to "2.1.3 Completed Courses" page. Displays all courses that are related to the user's license / certifications and other interactions associated with those courses.

## 2.1.1 Current Courses Page

RELIAS LEARNING LOG OUT

My Courses

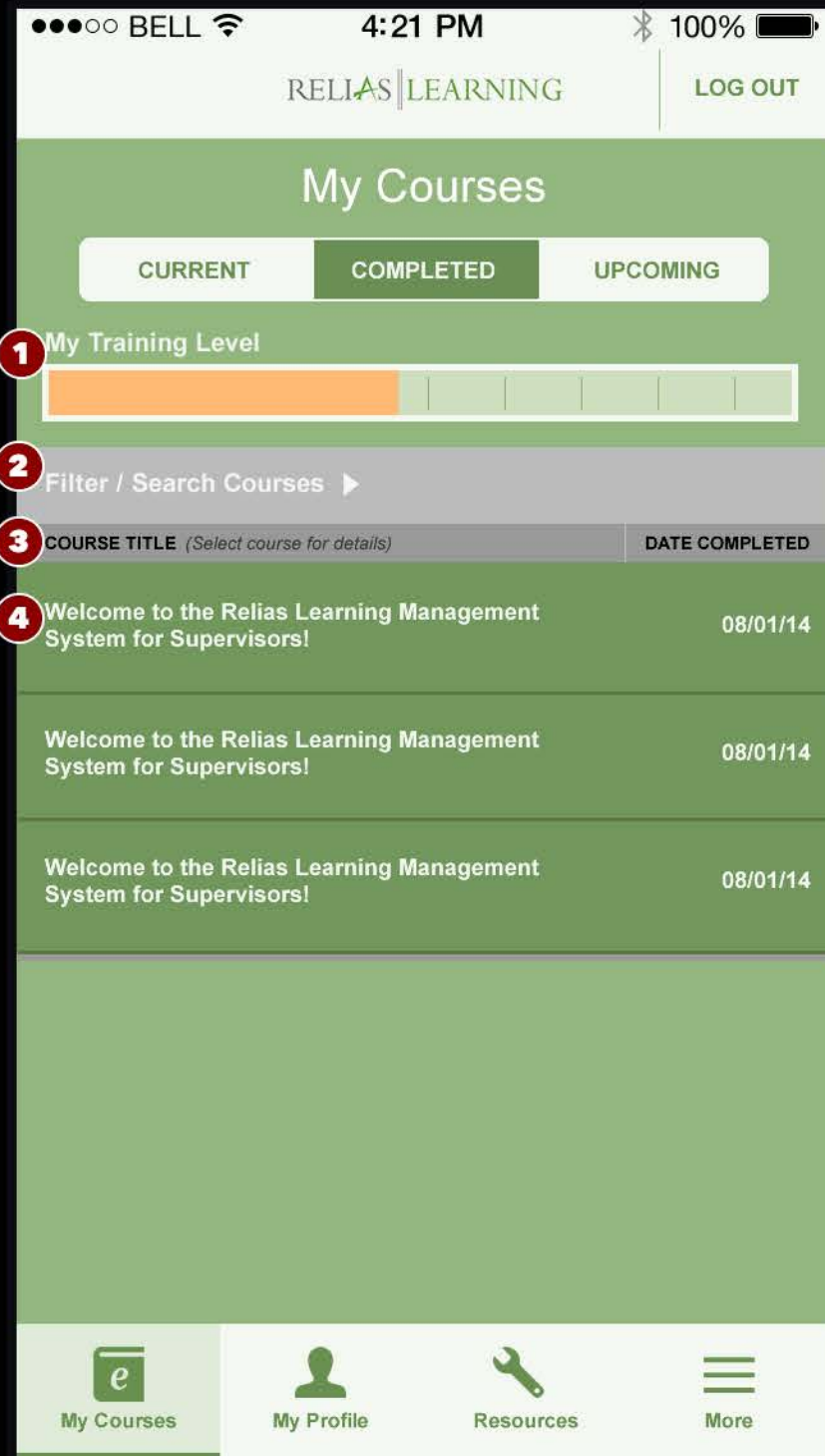
CURRENT COMPLETED UPCOMING

PROGRESS	COURSE TITLE (Select course for details)	DUE DATE
1 of 4 hrs	Welcome to the Relias Learning Management System for Supervisors!	08/01/14
1 of 4 hrs	Welcome to the Relias Learning Management System for Supervisors!	08/01/14
1 of 4 hrs	Welcome to the Relias Learning Management System for Supervisors!	08/01/14

My Courses My Profile Resources More

- 1 Current Courses table:** Table displaying all courses that the user is currently enrolled, amount completed and due date of each course.
- 2 Current Courses table rows:** Area of entire row is selectable and will progress user to current course details page (similar to "2.1.2.2 Completed Course Details" page, but action button is "launch course").

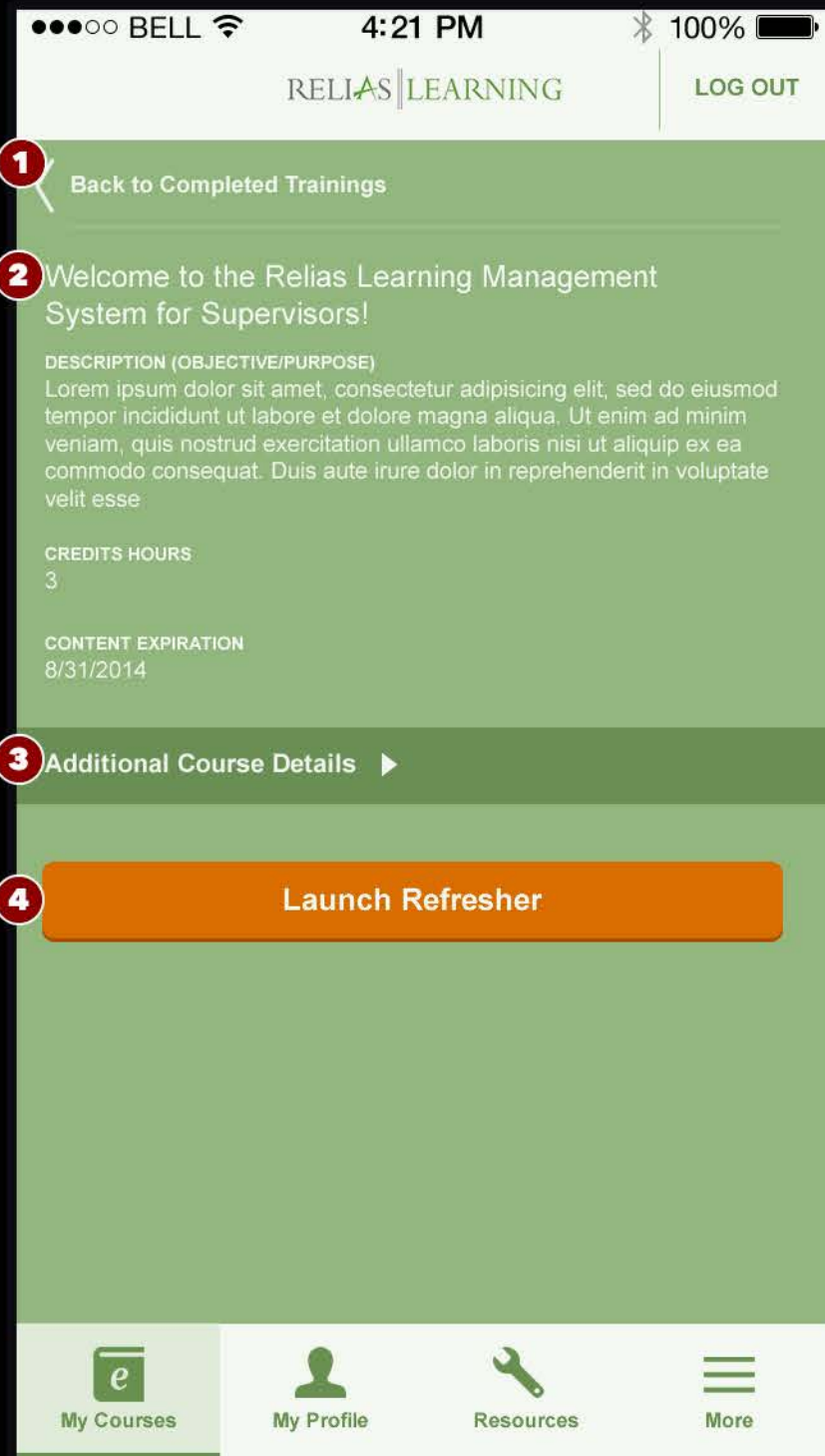
## 2.1.2 Completed Courses Page



- 1 "My Training Level" Meter:** Displays users current training level.
- 2 Filter / Search Accordion:** Collapsed state. Toggles visibility of filter and search controls. See 2.1.3.1 *Filter / Search Controls* for example.
- 3 Completed Courses table:** Table displaying all courses that the user has completed and the date completed.
- 4 Completed Courses table rows:** Area of entire row is selectable and will progress user to "2.1.2.1 Completed Course Details" page.



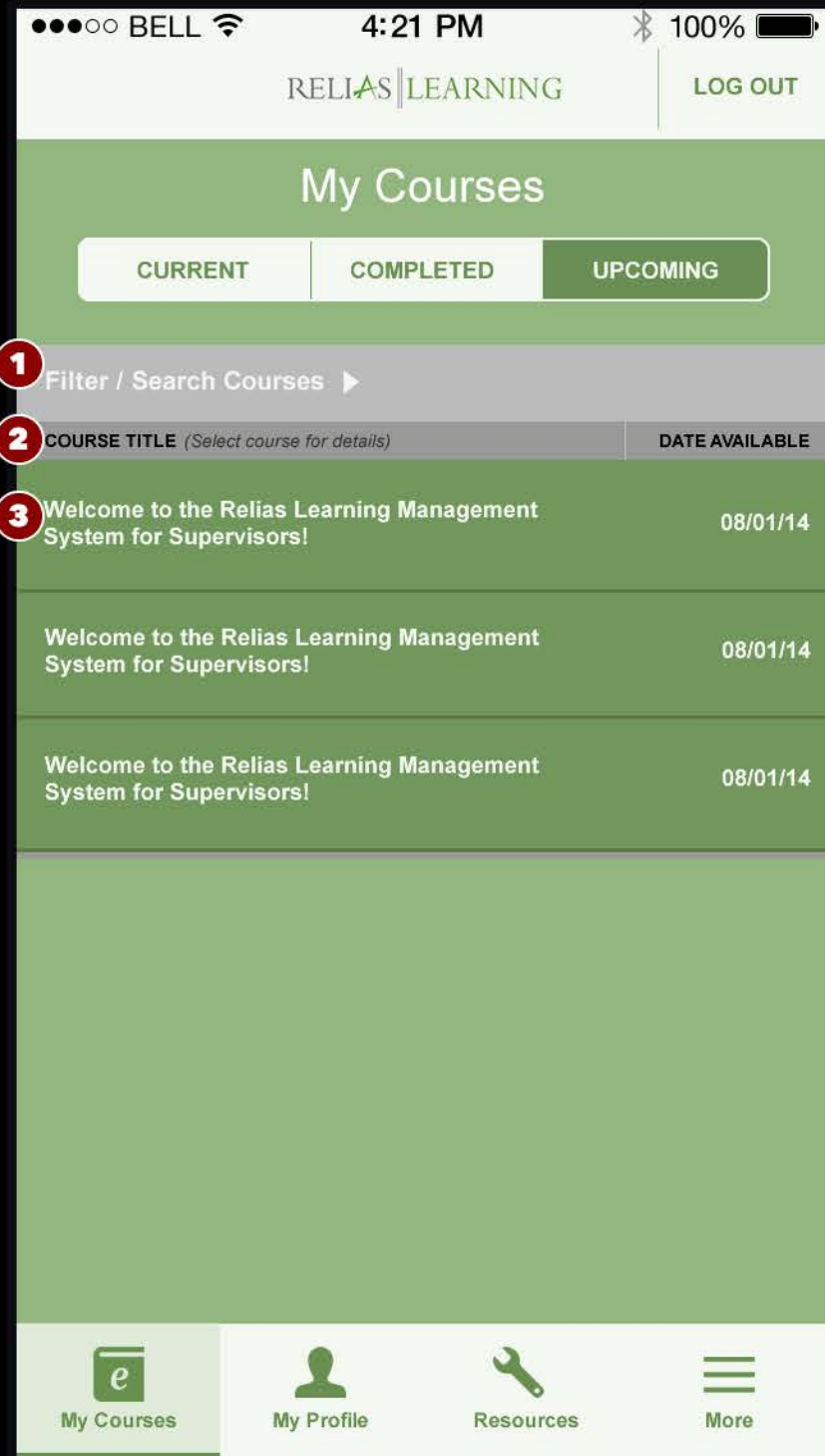
## 2.1.2.1 Completed Course Details Page



- ❶ **Back Bread Crumb:** Progresses user back to 2.1.2 Completed Courses Page
- ❷ **Static Course Details:** Displays title, description, credit hours, and expiration date. assumed most relevant information to users.
- ❸ **"Additional Course Details" Accordion:** Toggles visibility of the remaining course details.
- ❹ **"Launch Refresher" Button:** Action button that launches a 5 min course refresher.



## 2.1.3 Upcoming Courses Page



- 1 Filter / Search Accordion:** Collapsed state. Toggles visibility of filter and search controls. See 2.1.3.1 *Filter / Search Controls*.
- 2 Upcoming Courses table:** Table displaying all upcoming courses that are related to the user's license / certifications and the date that the course becomes available.
- 3 Upcoming Courses table rows:** Area of entire row is selectable and will progress user to upcoming course details page (similar to "2.1.2.2 Completed Course Details" page, but action button is "Enroll" or "Register").

## 2.1.3.1 Filter / Search Controls

The screenshot displays the 'My Courses' section of the Relias Learning mobile app. At the top, there's a status bar with 'BELL' carrier, '4:21 PM' time, and '100%' battery. Below this is a header with 'RELIAS LEARNING' and a 'LOG OUT' link. The main title 'My Courses' is centered. Below the title are three tabs: 'CURRENT', 'COMPLETED', and 'UPCOMING'. A 'Filter / Search Courses' dropdown menu is visible. The search area includes a text input field (labeled 1), a magnifying glass icon, and an orange 'Search' button (labeled 2). Below the search field, there are filter controls (labeled 3) for 'FILTER BY' with two dropdowns: 'All Types' and 'All Certificates'. A 'Clear Filters' button (labeled 5) is next to them. Below the filter controls, there are date selection options (labeled 4) for 'Specific Date' with 'Month', 'Day', and 'Year' dropdowns. An orange 'Apply Filters' button (labeled 6) is at the bottom of the filter section. The table below shows three rows of course data with columns 'COURSE TITLE (Select course for details)' and 'DATE COMPLETED'. The bottom navigation bar has four icons: 'My Courses', 'My Profile', 'Resources', and 'More'.

COURSE TITLE (Select course for details)	DATE COMPLETED
Welcome to the Relias Learning Management System for Supervisors!	08/01/14
Welcome to the Relias Learning Management System for Supervisors!	08/01/14
Welcome to the Relias Learning Management System for Supervisors!	08/01/14

- 1 Search Field:** Free form field that allows user to search for data in the table.
- 2 "Search" Button:** Action to search table for data entered into the search field.
- 3 Filter Criteria:** Controls that allow user to filter the table by Course Type, related Certificate / License, or date. Course Type and Certificate options should be limited to those of the displayed course (not every option in the database). If there is only one option the Drop Down should either be autopopulated or completely hidden.
- 4 Date Filter Criteria:** Specific Date and Date Range are the drop down options. Date Range displays additional fields so the user can indicate end date.
- 5 "Clear Filters" Button:** Resets table to default list and filter controls to default settings.
- 6 "Apply Filters" Button:** Resets table to default list and filter controls to default settings.



## 2.2 My Profile Page

4:21 PM 100%

RELIAS LEARNING LOG OUT

### My Profile

**1 Professional Information** ▼

PROFESSION  
Select ▼

LICENSE / CERTIFICATION	ACTION
▶ NC Licensed Professional Counselor	Edit
National Board of Counselors ( NBCC )	Delete

Add License / Certification

**2 User Name & Password** ▶

**3 Account Preferences** ▶

My Courses My Profile Resources More

- 1 "Professional Information" Accordion:** Expanded state by default. Toggles visibility of profession and license / certifications details and interactions.
- 2 "User Name & Password" Accordion:** Collapsed state by default. Toggles visibility of user name and password reset interactions. see 2.2.2 *Password Reset*
- 3 "Account Preferences" Accordion:** Collapsed state by default. Toggles visibility of controls to change language and email preferences.

## 2.2.1 Professional Information

RELIAS LEARNING LOG OUT

### My Profile

#### Professional Information

PROFESSION

1 Select

2 LICENSE / CERTIFICATION	ACTION
3 NC Licensed Professional Counselor	4 Edit
5 National Board of Counselors ( NBCC )	6 Delete

7 Add License / Certification

User Name & Password

Account Preferences

My Courses My Profile Resources More

- 1 "Profession" Drop Down:** Drop list of profession titles for user to select the appropriate title of their profession.
- 2 License / Certification Table:** List of all license, certifications, and certificates associated that the user has added.
- 3 License / Certification accordion data row:** Collapsed state by default. Toggles visibility of license / certification details
- 4 License / Certification "Edit" Button:** Progresses user through edit license / certification details experience.
- 5 Certificate data row:** Displays certificate name and abbreviation.
- 6 Certificate "Delete" Button:** Deletes certificate data row after user confirmation of deletion intent.
- 7 "Add License / Certification" Button:** Progresses user through a unified add license / certification and certificate experience.



## 2.2.2 User Name & Password (reset password)

The image shows a mobile application interface for a user profile. At the top, there's a status bar with 'BELL' carrier, signal strength, time '4:21 PM', and 100% battery. Below the status bar is a header with 'RELIAS LEARNING' and a 'LOG OUT' button. The main section is titled 'My Profile'. Underneath, there are two expandable sections: 'Professional Information' (expanded) and 'User Name & Password' (collapsed). The 'User Name & Password' section contains four input fields and a button. The first field is 'USER NAME' with the value 'rhunter'. The second field is 'CURRENT PASSWORD' with the value 'relias123'. The third field is 'NEW PASSWORD' with a note '(must be atleast 4 characters)'. The fourth field is 'RE-ENTER NEW PASSWORD' with a note '(must exactly match new password)'. Below these fields is an orange button labeled 'Change Password'. At the bottom, there's an 'Account Preferences' section and a navigation bar with icons for 'My Courses', 'My Profile' (selected), 'Resources', and 'More'.

1 rhunter

2 relias123

3

4

5 Change Password

- 1 **"User Name" data field:** Static display of user's user name.
- 2 **"Current Password" data field:** Static display of user's current password.
- 3 **"New Password" field:** Free form field where user can enter a new password.
- 4 **"Re-enter New Password" field:** Free form field where user can re-enter their new password for accuracy confirmation.
- 5 **"Change Password" Button:** Action button to validate and commit password change.



# Thank You

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To demo the app go to the below link from an iPhone 5 or higher (No login credentials needed. Simply select the "Log In" button. Lightly touch the screen to see is what elements are clickable):

<https://www.flinto.com/p/33fbc999>



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